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Thank you for your patience as we formulate a plan of action pertaining to recent developments with COVID-19. With the current national and state mandates and restrictions that are in effect to prevent the spread of the COVID-19 virus, we will be closing our office starting March 17, 2020 until April 16, 2020.

The Louisiana Department of Health has stated that all non-essential dental visits and all non-essential procedures/surgeries in Louisiana are prohibited through April 16, 2020. Dentists are in one of the highest risk categories for transmission and contraction of the virus. For the health and safety of our staff and patients, we will be complying with this directive as well as implementing our own precautions on top of the current preventive measures.

In addition to the normal standards set forth by OSHA and the ADA, we will be implementing the following protocols for patients that must be seen in an emergency:

Office Procedures:

1. Our waiting room will not be used. Patients will enter through the front door and go directly to the treatment room. Waiting room chairs will be removed and the door will be locked.
2. All shared surfaces will be wiped down and a cleaning log will be maintained.
3. All clinical and business functions will occur in the treatment room, including checkout. The only exception to this will be taking a panoramic x-ray or CT scan.
4. Except for parents of minor children, guests and family members are not welcome in the office. If they must come to the appointment, they must remain in their car.
5. All patients will call from their car upon arrival to the office and a staff member meet them at their car and escort them to the treatment room.
6. Hand sanitizer, masks and gloves will be provided for patients undergoing emergency treatment as needed.

Clinical Procedures:

7. All patients will be screened for international travel as well as travel to New Orleans in the last 14 days. Additionally, patient's temperature may be taken. No patient with fever or respiratory symptoms in the last 24 hours will be treated.
8. Patients will be scheduled one at a time only; we will not appoint two patients at the same time.
9. Use of the Isodry isolation system will be mandatory for any procedures that must be performed.
10. All patients will rinse for 60 seconds with 1% hydrogen peroxide prior to treatment



State of Louisiana
Louisiana Department of Health

HEALTHCARE FACILITY NOTICE
NOTICE #2020-COVID19- DENTAL PROVIDER -004

FOR IMMEDIATE RELEASE

TO: All Dental Providers in Louisiana
FROM: LDH Office of Public Health
Jimmy Guidry, State Health Officer
RE: Routine, Non-Essential Visits, Procedures and Surgeries
DATE: March 17, 2020
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The State of Louisiana, Department of Health ("LDH"), is committed to taking critical steps to ensure public health and safety; to prevent the spread of COVID-19, the State of Louisiana, Department of Health, is **DIRECTING AND REQUIRING** that all providers of dental services (including dentists and hygienists) in Louisiana adhere to the following provisions, restrictions, and limitations, **EFFECTIVE IMMEDIATELY**:

A. DENTAL VISITS, PROCEDURES AND SURGERIES.

A.1 The State of Louisiana, Department of Health, hereby prohibits all routine, non-essential dental visits and all routine, non-essential dental procedures/surgeries in Louisiana for thirty (30) days from the date of this Notice. This thirty (30) day period shall run from March 18, 2020, through April 16, 2020, unless otherwise extended in writing by the Department.

A.2 Each provider of dental services shall immediately notify its clients and families of this closure.

End of Memo